BUSINESS AND PERFORMANCE



| GRI Standard | Topic | Performance Data | UoM | 2019 | 2020 | 2021 | 2022 | |
|--------------|----------------|------------------------------|--------|------|-------|-------|-------|--|
| GRI 2-7, | Total Employee | Total Employee | Person | - | 3,804 | 3,621 | 3,542 | |
| GRI 405-1 | | By Gender | | | | | | |
| | | Male | Person | - | 1,600 | 1,550 | 1,514 | |
| | | Female | Person | - | 2,204 | 2,071 | 2,028 | |
| | | By Age | | | | | | |
| | | • >55 | Person | - | 133 | 88 | 48 | |
| | | • 40-54 | Person | - | 1,412 | 1,279 | 1,283 | |
| | | • 24-39 | Person | - | 2,105 | 2,132 | 2074 | |
| | | • <24 | Person | - | 154 | 122 | 137 | |
| | | By Region | | | | | | |
| | | Thailand | Person | - | 3,437 | 3,307 | 3252 | |
| | | Overseas | Person | - | 367 | 314 | 290 | |
| | | By Nationality | | | | | | |
| | | Thai | Person | - | - | - | - | |
| | | Others | Person | - | - | - | - | |
| | | By Function | | | | | | |
| | | Commercial | Person | - | 686 | 611 | 618 | |
| | | Supply Chain & Manufacturing | Person | - | 2,466 | 2,399 | 2,333 | |

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|--------------|--|---|-------------------|--------|--------|--------|--------|--|
| GRI 2-7, | Total Employee | Support | Person | - | 652 | 611 | 591 | |
| GRI 405-1 | | People with disability | Person | - | 64 | 130 | - | |
| | | Total Contractor | Person | - | 1,506 | 1,570 | 1,686 | |
| GRI 401-1 | New Employee Hires and Employee Turnover | New Employee Hires | | | | | | |
| | | Total New Employee | Person | 780 | 408 | 458 | 517 | |
| | | Male | Person | 347 | 216 | 195 | 225 | |
| | | • Female | Person | 433 | 192 | 263 | 292 | |
| | | Total New Employee Hire Rate | New hire rate (%) | 23.57% | 12.39% | 14.60% | 16.85% | |
| | | Internal Recruitment | Percentage | - | - | - | 6.32% | |
| | | Employee Turnover | | | | | | |
| | | Total Employee Turnover | Person | 888 | 425 | 612 | 587 | |
| | | • Male | Person | 271 | 191 | 299 | 265 | |
| | | • Female | Person | 617 | 234 | 313 | 322 | |
| | | Total Employee Turnover Rate | Turnover Rate | 26.83% | 12.91% | 19.50% | 19.13% | |
| | | Total Voluntary Employee Turnover Rate | Turnover Rate | 11.18% | 8.99% | 16.00% | 15.61% | |
| GRI 404-1 | Employees Training | Total traning hours provided to employees | Hours | - | 36,451 | 36,612 | 57,881 | |
| | | Total average traning hours | Hours / Employee | - | 11.11 | 13.00 | 18.56 | |
| | | By Gender | | | | | | |
| | | Male | Hours / Employee | - | 2,756 | 20,481 | 30,445 | |
| | | • Female | Hours / Employee | - | 2,426 | 16,131 | 27,436 | |

| GRI Standard | Topic | Performance Data | UoM | 2019 | 2020 | 2021 | 2022 | |
|--------------|--------------------|--|------------------|------|-------|--------|--------|--|
| GRI 404-1 | Employees Training | By Level | | | | | | |
| | | Executive (OLT) and Management (head of) | Hours / Employee | - | 1,873 | 10,905 | 11,771 | |
| | | Non-management (senior + exec) | Hours / Employee | - | 3,309 | 25,707 | 46,110 | |
| | Employee | Employee engagement score | % | - | 75% | - | 71% | |
| | Experiences Survey | By Gender | | | | | | |
| | | Male | % | - | 75% | - | 71% | |
| | | Female | % | - | 75% | - | 71% | |

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Remarks:

⁻ Full-scale version of employee engagement survey is conducted every two years.